

AUTHORIZED ELECTRICAL UTILITY REPRESENTATIVES

PSC R.103-312.D: Authorized Representative. *The electrical utility shall advise the commission and the ORS of the name, address and telephone number of the person, or persons to be contacted in connection with: a. General management duties; b. Customer relations (complaints); c. Engineering and/or Operations; d. Meter tests and repairs; e. Emergencies during non-office hours.*

CERTIFICATED COMPANY INFORMATION

Company Name

dba/fka

Telephone #

Mailing Address

City, State, Zip Code

Business Location

City, State, Zip Code

Please PRINT authorized representative's name and contact information for the following:

a. General Manager

Telephone Number

/Facsimile Number

/E-mail Address

b. Customer Relations/Complaints [attach a list of contacts, if different for verbal, written & escalated complaints.]

**1. _____
Customer Relations/Complaints Representative for Written Complaints**

Telephone Number /Facsimile Number /E-mail Address

**2. _____
Customer Relations/Complaints Representative for Verbal Complaints**

Telephone Number /Facsimile Number /E-mail Address

**3. _____
Customer Relations/Complaints Representative for Escalated Complaints**

Telephone Number /Facsimile Number /E-mail Address

c. Engineering and/or Operations

Telephone Number /Facsimile Number /E-mail Address

d. Meter Tests and Repairs

Telephone Number /Facsimile Number /E-mail Address

e. Emergencies during non-office hours

Telephone Number /Facsimile Number /E-mail Address

Home Phone Number /Cell Phone Number

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

And

Office of Regulatory Staff
Energy Operations
1401 Main Street, Suite 900 Columbia,
South Carolina 29201